



Highest Quality Ground
and Surface
Water Instruments

Please complete this form and include with the unit in need of service.

Import Warranty Info: Heron warranties all units to be free from defects in material and workmanship.

HERONS WARRANTY WILL NOT EXTEND TO: Parts failure due to neglect in cleaning or servicing.
Failure of parts caused by misuse or inappropriate use.
Products used as rental equipment.

(Please print)

Company Name: _____

Contact Name: _____

Bill to Address: _____

Ship to Address: _____

Phone: () _____ Fax: () _____

Email: _____

Unit to be repaired: _____

Serial number: _____

Reason for return: _____

Shipping account number: _____

Shipping instructions: _____

A \$35.00 Standard inspection fee will apply to ALL units returned for service.
The client will be contacted with any further service costs not covered under warranty.

Signature: _____ Date: _____

We accept Visa and Mastercard



HERON INSTRUMENTS - Supported by the best after sales service

Call 1-800-331-2032 • Fax 905-634-9657 • info@heroninstruments.com • www.heroninstruments.com

Customer Shipping Address:

Canadian/International: 2031 James Street, Burlington, Ontario, Canada L7R1H2

United States : 15 Lawrence Bell Drive, Amherst, New York, U.S.A 14221